

welcome to the

# United family



With over 25 years experience in the New Zealand rental vehicle and travel industries I am confident that I and my company, United Vehicle Rentals Ltd, through our two brands, United Campervans and Alpha Campervans, will ensure your clients return home with happy memories

of the freedom of travelling through New Zealand in one of our motorhomes or campervans.

United Vehicle Rentals is a family business which prides itself on giving exceptional, personal service to customers and clients and our Directors' Guarantee emphasises our commitment to offer service that is second to none. We are happy to know that the industry partners we have selected to represent our product share the same philosophy and will work with us to ensure our mutual clients experience complete satisfaction when they choose United Vehicle Rentals for their holiday of a lifetime.

At United Vehicle Rentals we have chosen to concentrate on the market we know best and have remained a specialist New Zealand operator. Our staff are specifically chosen for their love and knowledge of New Zealand and they enjoy sharing this with our customers. Together we ensure that the quality of our product and service remains at the high standard for which we are known nationally and internationally. We continue to focus our priority on an innovative approach towards client needs and strong business partnerships with companies similarly interested in providing the best, and we are confident that the new generation United 2+1 Premier Motorhome introduced during 2007 supports this ideal.



This dedication to quality and service was officially recognised in April 2003 when United Vehicle Rentals became the first motorhome company to receive New Zealand tourism's official quality standard, Qualmark. This mark of quality assures visitors that United Vehicle Rentals is a professional tourism business that can be trusted to deliver a quality experience.



A further milestone was reached in 2004 when United Vehicle Rentals became the first rental

vehicle company in the world to achieve Green Globe Benchmarked Certification, international travel and tourism's only globally recognised standard of environmental excellence.

This achievement was reached only with the total dedication of the entire United team. We recognise that we all have a part to play in world environmental issues and consequently have not been resting on our laurels. In acknowledgement of our environmental responsibility we have taken a giant step towards offsetting the negative environmental impact of carbon emissions from a fleet in excess of 430 vehicles by



committing financial support to a very special project - the reforestation of Motuora Island in the Hauraki Gulf north of Auckland. Together with New Zealand's Department of Conservation, the Motuora

Restoration Society aims to turn the island into a permanent, forested nursery where young Kiwi chicks can safely grow to maturity, and where endangered reptiles, insects and some birds can find sanctuary from predators. Our commitment is to provide financial support in the planting of 30,000 trees annually on the island. We hope that you our partners, and your clients, will embrace the opportunity to become personally involved in the project with us.

We welcome you and your clients into our United family.

Kay Howe  
Managing Director, United Vehicle Rentals Ltd

## our directors' guarantee

- You will receive a quality vehicle less than 3 years old from the United Campervans fleet, or 3 to 5 years from the Alpha Campervans fleet
- We will answer your reservation requests within 24 hours
- Our professional staff will provide friendly, personal service throughout the hire
- We will provide 24 hour roadside assistance to help with any accidents, breakdowns or personal requests

